



STREAMLINE HEALTHCARE SERVICES FOR BETTER PATIENT CARE.

As healthcare evolves, providers can fall victim to the “silo effect” – the inability to overcome functional and divisional lines. These invisible silos affect the way teams interact internally and create distance and discord in the workplace. And when services are splintered - from therapy to acute care to case management - patients suffer.

The Feedback Fix™ consists of live and virtual trainings that provides healthcare administrators, therapy teams, and home-health professionals with customizable, time-efficient, and high-impact learning solutions. Our approach provides a road map that improves the way healthcare providers communicate and collaborate to design highly effective and unified services that improve patient experience. Trainings are relevant, easy to implement, and designed using best practices in behavioral science and adult learning.

- **LEARN** how to design and implement real-time feedback systems that empowers team communication.
- **MANAGE** and **IMPROVE** patient experience through streamlined services that unify plans of care.
- **SHARE** feedback that is focused on development, not just correction.
- **ADOPT** best practices that elevate team dynamics and collaboration.

Our approach is guided by the principles in our bestselling book, *The Feedback Fix: Dump the Past, Embrace the Future, and Lead the Way to Change*, which has been praised by top-rated CEOs, acclaimed business coaches, NFL consultants, and educational reformers. Having successfully worked with a diverse set of clients – including Fortune 500 companies, university administrators, sales groups and non-profit organizations – Semaca Partners LLC is an enviable partner in this project.

We strive to deliver exceptional client service and provide a best-in-class learning experience for your organization. Thank you for the opportunity to serve you.

Joe Hirsch
Managing Director, Semaca Partners LLC

KEYNOTE TOPIC

From silos to circles: Creating the connected organization

SUMMARY As organizations evolve, they fall victim to the “silo effect” – the inability to overcome functional and divisional lines. These invisible silos affect the way teams interact internally and create distance and discord in the workplace. This talk will show you how to break silos and build circles across your organization. Learn practical strategies for creating a collaborative environment that helps people evolve and excel together. Delivered in a style that’s both entertaining and educational, this presentation will leave you with actionable insights that boost the way people feel and perform at work everyday.

- IMPACT**
- Apply simple but powerful strategies that foster collaboration
 - Develop practical and proven tools that improve communication
 - Design a holistic approach to performance management that develops talent
 - Create a unified organizational message that links various divisions and functions

TIME 45 minutes



WORKSHOP

From silos to circles: A road map for results

SUMMARY Breaking silos is one thing. Replacing them with something more useful is another. This workshop demystifies the complicated process of building a connected organization built on trust, authenticity and collaboration. Backed by behavioral science and powered by case study, this workshop provides a how-to guide for leaders at all levels of an organization.

- IMPACT**
- Link business strategies to best practices in communication
 - Apply groundbreaking research shown to increase collaboration among teams
 - Unify your HR strategy with opportunities for talent development and continuous improvement
 - Adopt sales and marketing messaging that is owned by every member of the organization